

CUSTOMER COMPLAINT PROCEDURES

WE WOULD HOPE TO ACHIEVE A SATISFACTORY RESOLUTION TO A CUSTOMER COMPLAINT OR DISPUTE REGARDING SERVICE OR BILLING. IN THE EVENT THAT AFTER A REASONABLE TIME THE COMPLAINANT IS NOT SATISFIED WITH MANAGERMENTS DISPOSITION OF THE COMPLAINT, YOU MAY THEN CONTACT THE REGULATORY COMMISSION OF ALASKA AT 701 W. EIGHTH AVENUE, SUITE 300, ANCHORAGE, ALASKA 99501 OR BY CALLING 907-276-6222.
